



All In Peer Learning Webinar: Training and Workflows for End Users

February 23

Learning Objectives

- Hear three All In communities share best practices in approaching information systems training for end users in clinical and social service settings.
- Discuss ongoing challenges and lessons learned in work flow implementation.
- Provide an opportunity for participants to ask questions and dialogue with one another about challenges and opportunities.
- Identify opportunities for next steps/continuing the conversation.

Agenda

- **Introduction (3 minutes)**
 - Peter Eckart, Co-Director for DASH
- **HealthInfoNet (15 minutes)**
 - Sharon Bearor and Allison Kenty of Maine HealthInfoNet will share about developing a training program around their analytics tool and implementing the work flow.
- **Vermont Child Health Improvement Program (VCHIP) and ACT.md (15 minutes)**
 - Susan Richardson (VCHIP) and Meghan LaMacchia (ACT.md) will share how to help practices integrate new health information technology into an existing work flow.
- **Altair ACO/Lutheran Social Services of Minnesota (LSSM) (15 minutes)**
 - Nate Tyler of Simple Connect HIE will share three areas of focus—change management, training, and reinforcing desired behavior—involved in building a curriculum
- **Questions & Answers (25 minutes)**
 - Presenters will take questions from participants.
- **Next Steps for All In (2 minutes)**
 - *All In* will share future learning collaborative opportunities.