



DASH Mentor: The Corporation for Supportive Housing (CSH)

Mentor Team: Kim Keaton, Director of Data and Analytics; Marcella Maguire, Director for Health Systems Integration; Gabriel Schuster, Senior Program Manager, Strategy & Impact

Mentor Areas of Expertise

- Partnership building for health, housing and other sectors
- Integrated data systems, especially those including HMIS
- Use of multi-sector administrative datasets to determine housing vulnerability
- Application of open source data integration tools
- Assessing equity through matched data

The Corporation for Supportive Housing (CSH) works to advance solutions that use housing as a platform for services to improve the lives of the most vulnerable people, maximize public resources, and build healthy communities. CSH will support Mentees that are interested in strengthening partnerships across sectors that serve a shared population, and in employing housing as an intervention to address health and other social needs. Mentees will explore integration of administrative datasets (e.g., incarceration, behavioral health, hospital/health care utilization) with their Homeless Management Information System (HMIS). Opportunities for use of integrated data include enhancing Coordinated Entry Systems, prioritization for housing initiatives, improvement of care coordination around vulnerable populations experiencing homelessness and housing instability, among others. Further, CSH has developed a racial equity disparities assessment tool that can be deployed to deepen communities' understanding of how disparities manifest across sectors.

Proposed Key Learnings / Objectives

For this mentorship program, CSH would support Mentees in using integrated data to improve prioritization of resources for high need populations, including supportive housing. Mentees will:

1. Build buy-in among a core set of partners from across sectors for data integration to address the needs of frequent users of public service systems.
2. Consider how to leverage multi-sector data to best align and measure a set of shared interests for stakeholders including clients, housing authorities, payers, homeless service providers, health care providers and others.
3. Strategize and define priority use cases for integrated data and develop community engagement strategies.
4. Conduct a deep-dive assessment of racial and ethnic disparities that present in systems and among clients accessing multiple service sectors.

Mentee Eligibility and Fit

This mentorship opportunity is best suited for organizations participating in local health and housing collaboratives working to share data in order to identify a shared population and address a person's full health and social needs. Mentees will participate in teams that may be composed of representatives from sectors including housing, health care, public health and criminal justice. For example, staff from county and city level government agencies, such as public health and human services, Continua of Care (CoC) leaders addressing homelessness, and healthcare systems who are interested in utilizing a data integration tool that will help them incorporate matched administrative data into existing community processes, such as Coordinated Entry Systems. At minimum Mentee teams should include CoC and HMIS management leads with demonstrated support from leadership in other sectors, such as the justice system and/or healthcare. Other partners such as universities or researchers are welcome to participate on Mentee teams.

Mentors will work with their Mentee cohorts to narrow the focus of program activities from the list of potential topics. At the end of the mentorship, each group will have the opportunity to share tools and resources developed throughout the program with the All In network.