

DASH Mentorship Program

Summary

Data Across Sectors for Health (DASH) is launching its second round of the Mentorship program to support seven cohorts of selected “Mentees” to learn with and from DASH Mentors and community peers in order to accelerate their local multi-sector data sharing efforts. Each selected Mentee organization will receive \$5,000 to participate in one of the seven Mentorships. The funding is to support staff time for participation in the Mentorship program activities and travel for in-person meetings of the cohort during the program.

Mentorships will take place for ten months and will build the skills and capacity of participants working at the community or regional level to (a) engage partners from multiple sectors in planning for shared data systems, (b) systematically share data across sectors, and/or (c) design or implement initiatives based on shared multi-sector data that support community goals.

The program enables organizations leading or participating in multi-sector collaborations to build capacity in three primary ways: 1) Through relationships and knowledge sharing with peers in their cohort working to tackle similar issues in their own communities, 2) through individual coaching and tailored technical assistance from the DASH Mentors and 3) through the greater All In Network.

Introduction

DASH supports collaborations that work together to improve the health of their communities, promote health equity, and contribute to a Culture of Health by strengthening information-sharing systems, engaging additional sectors and community members, and building sustainable capacity to work collaboratively toward community goals. We recognize that health disparities result from systemic racism, class oppression and gender exploitation, and that health equity will only be achieved when these factors are addressed. DASH shares lessons learned from awardees to create a body of knowledge and advance this emerging field of sharing data and information across and beyond traditional health sectors, and leverages peer-to-peer connection opportunities to spread innovative approaches that address the root causes of inequity and poor health.

The home for this network of dissemination is [All In: Data for Community Health](#), a peer learning collaborative with the goal of transforming health and achieving equity through strong, multi-sector partnerships that share data. We learn along with participating communities about what works, co-develop practical resources, and increase the impact of innovations amongst and beyond our funded communities.

Membership in the All In online community is both a prerequisite for funding and a primary mechanism by which we learn from each other’s progress and grow the field. “The field” is loosely defined as community collaborations that engage multiple sectors and use or plan to systematically share data to increase organizational and community capacity to improve individual and community health. The All In network can be a valuable resource for peer learning and gathering data on successes and challenges.

Purpose

The DASH Mentor Program is a co-production between the DASH National Program Office (NPO) and the DASH Mentors, a set of high-capacity collaborative leaders selected for their experience, knowledge, and interest in developing new leaders and the field of collaborative multi-sector data sharing. DASH Mentors are highly recognized regionally and nationally for their areas of expertise, have experience sharing their learnings with others, and bring enthusiasm to help grow and expand the *All In* network.

The DASH Mentor Program is designed to support the development and deepening of multi-sector collaborations by supporting Mentees in:

1. Connecting and collaborating with knowledgeable, well-connected national leaders in the data-sharing space.
2. Accessing real time peer learning community tackling similar issues and experimenting with new approaches collectively.
3. Participating in travel for in-person meetings to share share knowledge and experience.
4. Ten months of mentorship to explore, experiment, and plan a data sharing strategy.

Each Mentorship will be focused on a specific topic area. Participation in a Mentorship will give Mentees access to individualized guidance and technical assistance from advanced community leaders, as well as provide a forum for peer learning, troubleshooting, and discussion with a focused group of peers tackling similar issues. Mentees will also have the opportunity to contribute to the development of products and resources that will be disseminated throughout the *All In* network, to build evidence in the field and share lessons learned with other communities working to advance their own multi-sector data sharing work. We hope this opportunity allows us to engage more communities on a pathway to using multi-sector data to support collective opportunities to improve health and equity.

Membership in *All In* is both a prerequisite for funding and a primary mechanism by which we learn from each other's progress and grow the field. "The field" is loosely defined as community collaborations that engage multiple sectors and currently or plan to systematically share data to increase organizational and community capacity to improve individual and community health. As the field grows and matures, the *All In* network can be a valuable resource for peer learning, and gathering data on successes and challenges. The DASH Mentor Program is part of the larger *All In* Learning Collaborative, and Mentorships will both enhance and be enriched by other Learning Collaborative activities.

The seven Mentors are introduced below, and are fully described in one-page documents at the end of this document.

- 2-1-1 San Diego: Explore or Establish a Community Information Exchange (CIE)
This mentorship will provide a planning guide and set of resources for exploring the application of the CIE model in the Mentee community. Resources include a readiness checklist, framework, and toolkit designed to assist communities interested in learning how to harness the value of cross-sector collaboration and data sharing to develop a

CIE that enables a network of health, human, and social service providers to deliver coordinated, person-centered care to address social determinants of health to improve population health. The toolkit and associated webinar series, provide practical tools and guides to initiate the CIE process. Some topics that will be discussed during the mentorship include partner engagement and collaboration, CIE vision and governance, legal framework, selection of data systems and interoperable technology, establishing data workflows, and sustainability.

May be a good fit if you're interested in: 2-1-1 Infrastructure, Community Information Exchange, Social Determinants of Health

- Civic Canopy: Address Community Priorities with a Data-Driven Vision

The Civic Canopy is a community-based organization transforming the way communities solve complex problems. The Canopy brings over a decade of experience convening and facilitating multi-sector partnerships that are positioned to create shared visions and address community priorities. The Civic Canopy will expose Mentees to their research-based Community Learning Model (CLM) that focuses on results-based accountability, includes relevant and diverse stakeholders in thoughtful dialogue, and develops action plans and structures for learning and action from shared data. Mentees will be supported in crafting community engagement strategies, building buy-in and trusting relationships, selecting and prioritizing community health indicators, and overcoming hurdles in accessing quality data more efficiently.

May be a good fit if you're interested in: Community engagement, convening stakeholders, strategic planning

- Corporation for Supportive Housing: Combine Health and Housing Data

The Corporation for Supportive Housing (CSH) works to advance solutions that use housing as a platform for services to improve the lives of the most vulnerable people, maximize public resources, and build healthy communities. CSH will support Mentees that are interested in strengthening partnerships across sectors that serve a shared population to address health, housing and other social needs. Mentees will explore the opportunity to integrate administrative datasets (e.g., incarceration, behavioral health, hospital/health care utilization) with their Homeless Management Information System (HMIS). Examples of opportunities for use of integrated data include enhancing Coordinated Entry Systems, use for prioritization for housing initiatives, improvement of care coordination around vulnerable populations experiencing homelessness and housing instability, among others. Further, CSH has an open source data integration tool that mentees may receive technical assistance in using that can integrate homeless services and jail data.

May be a good fit if you're interested in: Housing, homelessness, HMIS, HUD, CoC

- CORE: Use Integrated Administrative Data for Research and Evaluation to Drive Policy and Systems Change

CORE is a combined center for research, evaluation, analytics and consulting that is embedded within a large health care delivery system serving Oregon and Southwest Washington. CORE will lead their Mentees by leveraging their experience in collecting and analyzing multi-sector data for community health improvement, policy change, and system transformation. They will support Mentees in developing data-driven use cases, combining and analyzing data, designing data and reporting systems; and establishing

priorities for using cross-sector data. Mentee communities will learn from CORE's experience working with a variety of sectors including health care, housing, criminal justice and education. CORE will provide an approach to develop a data-driven strategy, starting with the development of a well-articulated use case, buy-in from partners, and an understanding of the data assets and needs of collaboration partners.

May be a good fit if you're interested in: Healthcare linkages, research, analytics

- University of Pittsburgh: Create and Expand a Robust Civic Data Infrastructure to Advance Community Health Priorities

The University Center for Social and Urban Research (UCSUR) is a hub for interdisciplinary research and collaboration focused on social, economic, and health issues most relevant to our society. UCSUR hosts the Western Pennsylvania Regional Data Center which provides the technological and legal infrastructure for sharing data through an open data portal from public sector agencies, academic institutions, and nonprofit organizations. As a DASH Mentor, UCSUR will draw on both local experience and participation in national networks of practice to support mentees in establishing or improving their own local data sharing infrastructure, enhancing collaborative data sharing partnerships, and/or establishing community indicator data systems.

May be a good fit if you're interested in: Civic data, open data, community engagement

- Elevate Health (EH): Develop Community Engagement Governance & Data Sharing Strategies for Accountable Health Communities

Elevate Health (EH) connects public funding and private investments to community resources for sustainable, transformative improvements across care delivery and health outcomes. From their origins as an Accountable Community of Health for Pierce County, they now reach far beyond those boundaries. With Elevate Health, partners and stakeholders from across the community are coming together to think and act strategically and collaboratively around shared community health goals. Elevate Health has been especially thoughtful about building towards long-term sustainability through meaningful and robust community engagement. This mentorship will provide a framework for other communities to bring together clinical and community organizations for whole-person health. Mentees will learn about how Elevate Health prioritizes community voice in program operations and governance, their business model and structure for the resiliency fund.

May be a good fit if you're interested in: community engagement, whole person health, accountable communities of health, sustainability

- United Way Worldwide (UWW): Partner to Drive Sustainable Data Exchange and Coordinated Care

This mentorship will offer guidance for United Ways to coordinate and partner on data sharing collaboratives that improve coordinated care and health outcomes. Drawing on expertise from: 1) the United Way Worldwide Innovation, 211, and Diversity, Equity, Inclusion teams, 2) local United Ways that are in advanced stages of data sharing collaboratives, 3) subject matter experts, and 4) the Mentees, the cohort will prioritize leveraging 211 infrastructure, identifying and implementing data exchange and service coordination models, and engaging clients in designing solutions. The cohort will also explore sustainable

business models and foundational tools embedded in equitable, ethical principles for United Way to coordinate and partner in data sharing.

May be a good fit if you're a United Way interested in: data sharing infrastructure, coordinated care, sustainable business models

Total Awards

DASH plans to contract with up to thirty organizations (each representing a distinct community collaboration) which will receive up to \$5,000 to support participation in the DASH Mentor program for ten months. Contracts will begin on February 1 and end on November 30, 2020.

Each Mentee organization is expected to have at minimum, two staff from the lead organization participating in all Mentor program activities. Mentees are highly encouraged to invite 1-2 representatives from collaborative organizations to also participate through the duration of the program. Please review the specific requirements for each specific Mentorship regarding the expectations for participation from partner organizations.

Use of Contracts

The funds contracted to Mentees are intended to support staff participation in the Mentor program activities (check-in calls, webinars, etc.) and travel to in-person meetings that may include attendance at national conferences, such as those hosted by Mentor organizations (2-1-1 San Diego, Corporation for Supportive Housing, Civic Canopy, etc.) or others as directed by the Mentor.

DASH National Program Office (NPO) Program Expectations

Each Mentor-Mentee relationship will be unique and based on the needs, personnel and desired outcomes of the group members. After initial selection and contracting activities, Mentees will communicate primarily with their assigned Mentor and peer cohort rather than the NPO. The NPO will rely upon the Mentors to establish the expectations and processes for their respective groups, within a general framework established by the NPO.

Mentees will be expected to participate in a set of core activities that include:

- Attending a kickoff webinar for their cohort
- Completing a high level work plan with 1-2 goals, a set of related activities and timeline
- Identifying, documenting and measuring success towards an individual goal for how to build capacity, knowledge, or advance some aspect of work in their local collaboration
- Participating in cohort group webinars (bi-monthly - quarterly)
- Attending individual check-in calls with Mentors and/or completing activities during “Action Periods” (designated time for Mentees to move forward between group webinars)
- If relevant, attending an in-person meeting or national conference
- Completing two surveys (midpoint and end of project) to anonymously share feedback with the NPO about the Mentor Program; some Mentees may be asked to participate in interviews or focus groups at the end of the program

- Completing the *All In* capacity assessment at the beginning of the grant period
- Notifying the DASH Program Office of any changes in personnel participating in the Mentorship

Mentees will designate a primary and secondary contact for participation in the program and are encouraged to invite other team members such as colleagues or partners to participate in the Mentorship activities. At minimum, it is expected that Mentees will share learnings from their experiences or facilitate activities with their colleagues and/or collaborative partners during 'Action Periods.'

Upon awarding of contract, awardees and initiative participants will be expected to update their profile on the *All In* online community platform (allin.healthdoers.org), complete the *All In* Capacity Assessment, and participate in the online community.

Eligibility Criteria

To be eligible for this contract, the applicant must satisfy all of the following requirements:

1. Applicant has a clearly defined learning goal for the Mentorship program.
2. Applicant organizations must be either a public entity or nonprofit that is tax-exempt under Section 501(c)(3) of the Internal Revenue Code
3. The applicant organization must be based in the United States or its territories.
4. The applicant organization is a member of an existing community or regional collaboration - or has the opportunity to convene a multi-sectoral community collaboration.
5. The applicant organization will have strong, active relationships with organizations in two or more other sectors relevant to community health improvement objectives (broadly understood); encompassing health care, public health, behavioral health, housing, human services, community development, education, transportation, criminal justice, public safety, the private sector, or other sector that has a stake in or impact on community health. If the applicant organization is in health care, it should have relationships in at least two other sectors.

Selection Criteria

Successful applicants will demonstrate and be scored based on the following:

- Satisfaction of all eligibility criteria
- Responsiveness to all application questions
- Demonstrated desire and need for focused guidance from a Mentor and cohort peers
- Applicant has or agrees to create a member profile on the "All In: Data for Community Health" online community at <https://allin.healthdoers.org/>. *Note:* An organization or collaboration does not have to join *All In* in order to apply to be a Mentee, but will join the [online community](https://allin.healthdoers.org/) as a condition of acceptance.

- Evidence of documented desire to or achievements in engaging stakeholders from health care, public health, social services, and other sectors
- Thoughtful consideration of the proposed activities' impact on equity, with special consideration given to collaborations that engage community members and persons with lived experience of inequity
- Variety of non-health sectors represented among partners/collaboration
- How completing the contract will contribute to a broader collaborative plan for shared data and improved health
- How the project will create or contribute to infrastructure, skills, and/or processes that can be sustained
- Intention to share lessons and experience or appropriate deliverables in the *All In* network

How to Apply

Applications for this program must be submitted via the [application form](#) by the application deadline: **December 23, 2019 at 3:30 pm ET**. A PDF of the questions can be found [here](#).

DASH will host an interactive Mentor Pitch Webinar for applicants on December 5, 2019. The webinar will be archived and available online at www.dashconnect.org. Any questions and their answers will also be posted at www.dashconnect.org/mentor-program/.

The DASH staff does not guarantee answers to questions asked after December 19th. In fairness to all applicants, the program will not accept late submissions. Please direct inquiries to swati.goyal@iphionline.org with the subject "DASH Mentor Program."

Timeline

- November 26, 2019 – Announcement for the DASH Mentor Program 2
- December 2, 2019 – Applications for the DASH Mentor Program 2 Open
- December 5, 2019 – Informational webinar on Thursday, December 5th at 12pm Central with interactive Q&A. Register for the webinar [here](#).
- December 23, 2019 – Application deadline
- End of January 2020 – Awardees notified
- Early February 2020 – Contracts initiated
- December 1, 2020 – Contracts end
- December 31, 2020 – Final evaluation due